

Transform Your Equipment Support with Blitzz Remote Video Assistance

With Blitzz, NSC service providers can quickly diagnose equipment problems using secure live video—no installs or downloads. Technicians can guide customers visually, verify warranty claims, and complete tasks faster and more accurately. Reduce operational costs and keep downtime to a minimum. Get started with your free Blitzz pilot.



How Blitzz Helps NSC Members

When equipment fails, every minute counts. Blitzz enables your support agents and technicians to:

- See the problem instantly using live browser-based video—no app downloads required.
- Troubleshoot remotely to identify parts, issues, and solutions in minutes.
- Guide customers visually with on-screen annotations, arrows, and AR tools.
- Capture and record evidence securely for reporting and training.

Blitzz gives NSC members fast, reliable remote support that reduces truck rolls and keeps work moving. Teams can join a secure video session from any phone, point and draw on screen to guide the fix, and capture photos, video, and notes for clear records. Experts can jump in within seconds to confirm parts, validate warranty claims, and coach newer techs, even on low bandwidth. The result is quicker answers, fewer repeat visits, and happier customers—without the cost and delay of travel.

Use Cases for NSC Members

- Food Equipment Troubleshooting
- Preventive Maintenance Checks
- Warranty Claim Verification
- Field Technician Support
- Customer Onboarding & Training

Benefits for Service Providers

Rapid Identification of Issues

Calls that once took 30 minutes can now be resolved in under 5.

Reduced Downtime

Diagnose and resolve many issues remotely, without waiting for on-site technicians.

Cost-Effective Service

Get it right the first time—saving on repeat visits, travel, and labor costs.

Delighted Customers

Customers love the convenience and speed of virtual inspections and repairs.

Next Steps

We're excited to bring Blitzz technology to the NSC network of service providers. To schedule a quick demo or learn more about member pricing, contact us below.

- **Create your FREE Challenge Account**
- **We'll configure Blitzz for your use cases & ideal workflow.**
- **Run the Blitzz Pilot FREE for 30 days & we'll help you track the results.**



“There is nothing that
we can do on-site that
we can't do with Blitzz.”

-Paul L., Los Angeles, California



THREE EASY STEPS TO GET STARTED

- Test drive with your team
- Pilot for reduced cost & travel time savings
- Onboard the rest of your team



OVERSIGHT AND ANALYTICS

Internally, you can use Blitzz to review any media that is collected by your team during inspections (photos, marked up images, extracted text, chat transcripts, call recordings and more). On the back end, you also have visibility to analytics to see how Blitzz is working for your team and to calculate ROI.



MAKE YOUR TEAM HAPPY

We asked 200 current users, including inspectors, contractors, homeowners, and other end users, about how they like using Blitzz. 85% indicated that they had a 5 star experience using the platform. When we asked if they prefer Blitzz or another video calling service, 98% reported that they prefer Blitzz.



"I contacted Blitzz on a Friday, and by Tuesday morning, our staff were up and running doing remote video inspections...It took the staff less half an hour in order to master the Blitzz technology and perform remote video inspections throughout our jurisdiction."

MICHAEL O.

ICC Certified CBO, Combination Inspector, Plans Examiner